

# Henleaze Neighbourhood Forum Notes – 22 November 2018 (as updated in February 2019)

<b>Present</b>	<ul style="list-style-type: none"> <li>• Helen Furber (HF) – Chair</li> <li>• Robert Cole (RC) and Kelly Foyle – Neighbourhood PCSOs</li> <li>• Geoff Gollop (GG) and Liz Radford (LR) – Councillors</li> <li>• Approximately 30 members of the public</li> </ul>
<b>Apologies</b>	<ul style="list-style-type: none"> <li>• Councillor Steve Smith, Graham Donald</li> </ul>

<b>1</b>		<p><b><u>Introduction</u></b></p> <p>HF welcomed everyone, gave the apologies provided and explained the proposed format for the evening.</p>
<b>2</b>		<p><b><u>Police update</u></b></p> <p>RC gave an update and then responded to participants' questions.</p>
	<b>a</b>	<p><b>Statistics:</b> Due to systems changes, no quarterly statistics were available. That said, RC advised that there had been an increase in the theft of motor vehicles. In particular, vans holding power tools had been targeted.</p> <p>The police are continuing to recommend using Immobilise (see <a href="http://www.immobilise.com">www.immobilise.com</a>) so that possessions can be returned to their owners if the police are able to recover stolen goods.</p>
	<b>b</b>	<p><b>Internet Security:</b> Following a request at the September Forum, Avon &amp; Somerset Police's Cyber Protect Officer is able to offer a presentation/ interactive surgery about internet security. If you would like to attend this event (probably about one hour) please send an email to <a href="mailto:henleazeforum@hotmail.com">henleazeforum@hotmail.com</a>.</p> <p><u>Subsequent action</u> – Thank you to those of you have requested further details. RC is trying to agree a mid-February date with his colleague. Details will be sent to those on the Forum distribution list and the event will also be advertised as widely as possible within the Westbury-on-Trym &amp; Henleaze Ward. <b><u>(It was not possible to arrange for the event to take place prior to the February Forum. An update will be given at the Forum).</u></b></p>
	<b>c</b>	<p><b>Phone calls:</b> In response to a question, RC confirmed that all menacing/ threatening calls should be referred to the Police. If they relate to potentially fraudulent activities, they can be referred direct to Action Fraud (see <a href="http://www.actionfraud.police.uk">www.actionfraud.police.uk</a>).</p>
	<b>d</b>	<p><b>Cold calling at properties:</b> The Police have a Trigger Plan which they operate when it is known that cold callers are in an area. Success is dependent upon the public letting the Police know about cold callers on a timely basis.</p>
	<b>e</b>	<p><b>Obstruction/ Safety:</b> Participants were concerned about a number of obstruction and safety issues. RC advised that he and KF would be spending time in Henleaze in early December helping to make people aware of issues.</p>

		In response to a question about the increasing number of paved over front gardens, RC confirmed that where vehicles are parked so that they partially 'hang over' the pavement, the Police will take action if there is insufficient room left for a double buggy/ wheelchair to use the pavement.
	<b>f</b>	<b>Southmead Police Station:</b> The anticipated opening date for the new Station is February 2019. <b><u>(The date has been 'put back' until approximately August 2019.)</u></b>
	<b>g</b>	<b>Brecon Road:</b> RC confirmed that he had visited St Ursula's E-ACT Academy and had spoken with the Head. Once RC is based at Southmead Police Station (rather than Bridewell) it will be easier to visit the School/ Brecon Road to deal with parking issues/ inconsiderate motorists.
	<b>h</b>	<b>Beat Surgeries:</b> Will be held every six weeks and will be advertised.  <i><u>Subsequent action</u></i> - As advised in an email to those on the Forum distribution list, a Surgery was held at Henleaze Library on Saturday 8 December. Further dates will be advertised. In addition, RC has agreed to provide posters so these can be displayed on local notice boards. <b><u>(A further Surgery was scheduled to be held at Waitrose on 16 February but had to be cancelled due to operational reasons.)</u></b>
<b>3</b>		<b><u>Buses, Shelters and Bus Stops</u></b>
	<b>a</b>	<b>MYFIRSTMILE:</b> The trial period of the project is not being extended beyond 21 December as no further funding has been secured.  <i><u>Subsequent action</u></i> – HF and the Councillors received the following email on 17 December, "As you know, MYFIRSTMILE has been run by Esoterix Systems in partnership with First Bus as part of an Innovate UK supported project, to explore new ways to deliver effective and efficient public transport.  The intention was always to run this as a trial initiative with the funding we received and, sadly, it has come to an end. However, the experience will help us on our journey to achieving our goal of creating a world where no one has to think about transport, it's just there when you need it. Thank you for your support in promoting it.  Outcomes of this trial and others that have been conducted under the Innovate UK project will be presented at the MODLE Showcase, 4 February at the Transport Systems Catapult in Milton Keynes. We will be inviting local authorities from around the UK.  I'll forward formal invitations later this week. It is a long way to go but, if it is of interest to you, then we would be delighted to see you there."
	<b>b</b>	<b>First Bus Services 1 and 2:</b> As previously noted, First Bus are planning to hold a consultation in January 2019.  In an exchange of emails prior to the Forum, First Bus advised as follows, "Our plan is still to look at the fundamental make-up of the routes, as I don't think anyone thinks a bit of tinkering here and there will fix this. Obviously, we need to do this in consultation with the users, so we will still go ahead with the consultation in due course. The cycle of registering changes with the Traffic Commissioner means we have to have everything nailed down 10 weeks in advance of the change, so with all the current challenges it became clear that this took doing anything in January off the table.

	<p>“The next opportunity we have then becomes the scheduled change date on 28 April, and working back 10 weeks from there means we need to have agreed the changes by 17 February. We will therefore be seeking views before then, so we will keep you posted. Note that our financial year begins in April, so I’m sure you can understand that this is a further reason why doing something will have to wait till then.</p> <p>“Waiting until April and doing nothing in the meantime is not an option, so we are currently in the midst of taking some measures that we can put live over the next couple of weeks that will aim to use additional resources to make a material difference to the 1 and 2 whilst keeping them running on their current routes and timetables. From that we will also get insight into the plans for April.”</p> <p>It was reconfirmed that, in addition to any individual responses made to the Consultation, a consolidated response should be sent from the Henleaze Forum (if time permits). A key point to include will be that if, as is muted, the number 2 route is split, the bus continues to serve Temple Meads Station.</p> <p>It is understood that any Consultation may well be extended to include services 1, 2, 3 and 4. <b><u>(The Consultation has been moved. An extended Consultation, involving Services 1, 2, 3 and 4, is now provisionally scheduled to allow changes to come into effect at the end of September 2019.)</u></b></p>
<p><b>c</b></p>	<p><b>North View bus stop relocation to opposite Waitrose:</b> Within days of the last Forum, when residents were advised that the bus stop was unlikely to be relocated as the Council Officers had not taken all of the necessary legal steps and lacked funds, the position changed.</p> <p>The Councillors were advised as follows “The inbound bus stop on North View called Northumbria Drive will be relocated to outside the Westbury Park Pub, opposite the Waitrose Car Park, (due to re-surfacing works). It will be re-located today from 15.00hrs onwards. After the re-surfacing works this will be a permanent relocation. ... Notices for passengers have been put up and there is a bus stop flag outside the Westbury Park Pub.”</p> <p><u>Subsequent action</u> - Progress has been slow but the new bus stop location is being used.</p>
<p><b>d</b></p>	<p><b>Bus shelters:</b> Two emails were received in advance of the Forum regarding bus shelters.</p> <p><b>1. Outside Cafe 96 on Henleaze Road:</b> “I am wondering if the bus stop could have a proper bus stop seat undercover. The wooden bench is useless often and needs to be put somewhere else as it's useless when wet, or damp too.</p> <p>“I have severe arthritis and it is painful to stand for long and I'm sure I'm not alone in wishing for a rethink on this public facility. Maybe our councillors could look into this.”</p> <p>In response to the above, HF advised that the bench referred to is coincidentally by a bus stop. It is a bench funded by The Henleaze Society and has been in place for forty years – before the bus stop was moved to its current location. It is well used, not just by those waiting for buses but also by individuals who want a rest whilst shopping in Henleaze.</p> <p>The Council has a programme in place which deals with the replacement/ upgrading of bus shelters. However, as the cost quoted for a replacement stop elsewhere in</p>

	<p>Henleaze was £8,000 and Council funding is limited, it may be some time before any enhancement action can take place.</p> <p><b>2. Types of shelters:</b> “The current model bus shelters have seats running the full length of the shelter. The superseded model had the seats stopping short at each end, leaving a space for standing.</p> <p>“In severe weather (wind/rain) it’s preferable to tuck into this standing space and avoid the elements. Now with the later model, there’s no such shelter. If sitting, legs and feet are much less protected. and there’s nowhere to stand. I’ve found this myself and I was also told this (forcibly) by a lady waiting at a “new” shelter.”</p> <p>The above concerns were acknowledged by meeting participants. The Councillors agreed to find out more about the types of shelters provided and the replacement programme.</p>
<b>4</b>	<b><u>Zebra Crossings</u></b>
<b>a</b>	<p><b>Crossing by junction of Henleaze Road with Cavendish Road:</b> At the September Forum two issues were raised about the crossing – safety and pot holes.</p> <p>Prior to the November Forum, the Council repaired the pot holes.</p> <p>LR received the following response regarding a question she raised with Highways about having a pedestrian island. “A pedestrian island may be feasible there as the road width looks OK, however it may impact on turning movements as the crossing is close to Cavendish Road and may stop large vehicles from being able to turn left in or right out of the side road. Assuming the technicalities were all fine, cost would likely be in the region of £15k and we have no available budgets from which to consider it. We currently have 87 locations across Bristol with five or more recorded injury accidents in the last three years and insufficient funding to address them all.</p> <p>Given that there are no obvious reasons why motorists are failing to give way, I would suggest contacting the local Beat Officer and asking if they can attend at various times and issue penalties to act as a deterrent. If speed is an issue perhaps the local community would like to consider setting up a SpeedWatch group. The Police can help with that too.</p> <p>While this may be something that could be considered in a future year by the Area Committee from CIL funding, there is not really anything further we can do at present.”</p>
<b>b</b>	<p><b>Zebra crossing on Henleaze Road by Henleaze Park Drive:</b> A resident expressed her concern – on account of vehicles travelling too fast - about the dangers encountered in using this crossing.</p>
<b>5</b>	<b><u>Pavements</u></b>
<b>a</b>	<p><b>Frontage outside Tesco Express:</b> At the September Forum, LR confirmed that this issue had been raised at the last two Forums. Council Officers had advised that no work is necessary on the footpath. Subsequently LR met with a Council Officer and it has been agreed that work needs to be undertaken. If there is enough money left in the relevant Council budget, the pavement will be repaired at the end of this financial year (i.e. by 31 March 2019); if not it will be first on the list for the next financial year.</p>

	<p><b>b Other pavement issues:</b> Various Henleaze Road pavement issues were raised at the September Forum. On 11 October (when considering the position outside Tesco Express), LR took a walk of the pavements on Henleaze Road with the Council Officer. It was agreed that the wobbly paving stones outside of Boots, the Dog Shop and TUI would be repaired.</p>
6	<p><b><u>Environmental Issues</u></b></p> <p>A number of concerns were expressed both in advance of and during the Forum.</p>
	<p><b>a Trees:</b> It was confirmed at the September Forum that it is important for residents to have a say as to where Council funded street trees are planted. LR will work with Trustees of The Henleaze Society and the Westbury Park Community Association to discuss tree planting options.</p> <p>At the October Area 1 Committee Meeting funding decisions made included replacement trees for the Henleaze area. Trees (at least one per site) were approved for Bibury Crescent, Cavendish Road, Harbury Road, Henleaze Park Drive, Hill View, Kellaway Avenue, Laurie Crescent, Oakwood Road, South Croft and The Crescent.</p> <p>Further funding for replacement trees may be available later this year. If residents have any preferred locations for replacement street trees, please contact either The Henleaze Society or make your views known to HF at/ before the next Forum. <b><u>(As at 26 February, the only replacement trees suggested are in Cavendish Road and Old Quarry Park).</u></b></p>
	<p><b>b Street Lighting:</b> A resident sent an email in advance of the Forum which read as follows, “We really need at least 1 if not 2 lights on Cardigan Rd. It is really scary at night and the pavements are so in need of repair. Could you bring these points up as urgent?”</p> <p>Prior to the Forum, the Council was contacted and one of the lights in Cardigan Road was repaired.</p>
	<p><b>c Litter:</b> Two issues were raised in advance of the Forum.</p> <p><b>1. Pavements:</b> “What has happened to our beautiful Henleaze Road? Every time I walk up and down Henleaze Road, using the variety of local shops, I see dog fouling and litter strewn on the pavements. This is something that I never saw years ago.”</p> <p>Generally speaking, Forum participants were not aware of dog fouling issues. Litter has on occasions come from overflowing public bins.</p> <p><b>2. Bins:</b> Concern was raised about various locations where bins/ black boxes etc are left on the street on a permanent basis. In addition to safety issues for pedestrians, the smell from overflowing bins (in part through passers by using the bins) was cited.</p> <p>Bristol City Council treat bins left on the streets permanently as fly tipping and invite members of the public to report issues to them.</p> <p>Outside of our area, a solution has been agreed for Gloucester Road and Cheltenham Road where space does not allow residents to store a wheeled bin off the pavement, or where bins have been reported to the Council as having been abandoned. The bins have red stickers attached to them and, if they remain on the pavements, they are removed by Bristol Waste. In these cases, residents will receive a bagged refuse</p>

	<p>collection, where black bags can be placed are retained in the household until being placed on the kerbside in front of the property on a designated collection day.</p> <p>At the Forum two further issues were raised:</p> <p><b>3. Bin collection timetable:</b> It was confirmed that residents will not be receiving timetables for the collection of their bins. The service whereby the annual timetables direct to each householder were provided each December was discontinued in 2016. In 2017 the timetables were published in Henleaze &amp; Westbury Voice but this has not been requested by the Council this year.</p> <p><i>Subsequent action</i> – To download your collection calendar go to <a href="http://bristolwastecompany.co.uk/bins-and-recycling-collection-days/">bristolwastecompany.co.uk/bins-and-recycling-collection-days/</a></p> <p><b>4. Large Eurobins on the corner of Wellington Hill West/Cransley Crescent:</b> Concern was expressed about the bins being left on the pavement. In addition, a large quantity of cardboard was also left on the street.</p>
	<p><b>d Leaves:</b> Large amounts of leaves are collecting in certain locations due to the wind blowing and ‘piling them up’. The Council will come and gather up the leaves if a request is submitted.</p>
	<p><b>e Old Quarry Park:</b> Work had started on the enhancements to the Park ex the Neighbourhood Partnership funding provided in 2017.</p> <p><i>Subsequent action</i> – Weather and a lack of resources further delayed the work before Christmas. As of 1 January, a picnic table and two curved paved areas with benches on each side had been installed. Further details will be advised at the next Forum. <b><u>A snake bench was installed in February.</u></b></p>
<b>7</b>	<b><u>Planning</u></b>
	<p><b>a 99 Devonshire Road:</b> No further news. Little can be done unless safety becomes an issue.</p>
	<p><b>b Article 4:</b> Following discussions at previous Forums, a meeting took place to discuss a localised issue regarding concerns about garden walls being demolished in a Conservation Area. Conversations with local residents are ongoing.</p>
<b>8</b>	<b><u>Residents Parking Schemes</u></b>
	<p><b>a Westbury Park:</b> In conjunction with the Westbury Park Community Association, the Councillors advised that they had prepared a draft local survey in order to gain a greater understanding of the extent of support for a Scheme in Westbury Park. This survey will be used as a guide to see if any further work needs to be put into making the case for a Scheme in all or part of Westbury Park. The survey is planned for early 2019. <b><u>The Survey was issued by the Councillors with a closure date of 15 February – the Survey responses were sent direct to the Councillors.</u></b></p>
	<p><b>b Henleaze:</b> It was then suggested that the Westbury Park survey would be extended to take in the roads from North View to Cavendish Road. This survey had not previously been mentioned to The Henleaze Society Trustees so HF requested further information from the Councillors.</p>

		Subsequent action – As at 1 January a draft of the survey has been provided to The Henleaze Society Trustees. It will be discussed at a meeting on 14 January. <b><u>At The Henleaze Society’s Trustees’ Meeting it was agreed that Society could not be involved with the proposed Survey (unless it is adapted) as the Society is apolitical and the Survey is too heavily branded as a political initiative. In addition, the Trustees recommend a larger Survey area.</u></b>
<b>9</b>		<b><u>Bristol City Council Consultations</u></b>
	<b>a</b>	<b>20 mph:</b> The Consultation closed on 31 August. The results had been anticipated prior to the Forum.  <i>Subsequent action</i> – As at 1 January the results were still outstanding. <b><u>As at 26 February Bristol City Council’s website has been update to state that 3,351 responses were received to the Consultation.</u></b>
	<b>b</b>	<b>Open Consultations:</b> They are available at <a href="https://bristol.citizenspace.com/">https://bristol.citizenspace.com/</a> . (set the status option to open or you will also see all closed Consultations) <b><u>The two major open Consultations affecting Henleaze as at 26 February concern the A4018 and Bristol Libraries.</u></b>
<b>10</b>		<b><u>Next Forum</u></b>  7pm to 9pm on Thursday 28 February 2019 at Henleaze Library.

### **Privacy/ Contacts**

Your privacy is important. The Henleaze Forum (administered by Helen Furber) only uses your email address to send you information about Forums (including related papers) or to respond to information requests from you.

Your address is held within a separate Henleaze Forum database. Your contact details are not shared with other entities, e.gs. The Henleaze Society, the Westbury Park Community Association or your Ward Councillors without your prior permission.

## APPENDIX – Contact Details/ Further information

<b>Henleaze Forum</b>	<b>Email:</b> henleazeforum@hotmail.com
<b>Henleaze Character Appraisal</b>	<a href="https://www.bristol.gov.uk/documents/20182/0/Henleaze+character+assessment/1719a373-1617-4f53-bb97-eccbce1c5b89">https://www.bristol.gov.uk/documents/20182/0/Henleaze+character+assessment/1719a373-1617-4f53-bb97-eccbce1c5b89</a>
<b>The Henleaze Society</b>	<b>Email:</b> ths.newsletter@gmail.com
<b>Westbury Park Character Appraisal</b>	<a href="https://westburyparkcommunityassociation.weebly.com/uploads/2/9/5/4/29540263/wpca_character-assessment_(1).pdf">https://westburyparkcommunityassociation.weebly.com/uploads/2/9/5/4/29540263/wpca_character-assessment_(1).pdf</a>
<b>Westbury Park Community Association</b>	<b>Email:</b> westburyparkca@gmail.com
<b>Ward Councillors</b>	Geoff Gollop – <b>Email:</b> <a href="mailto:cllr.geoffrey.gollop@bristol.gov.uk">cllr.geoffrey.gollop@bristol.gov.uk</a> ; <b>Tel:</b> 903 9946 Liz Radford – <b>Email:</b> <a href="mailto:cllr.liz.radford@bristol.gov.uk">cllr.liz.radford@bristol.gov.uk</a> ; <b>Tel:</b> 0739 210 8806 Steve Smith – <b>Email:</b> <a href="mailto:Cllr.Steve.Smith@bristol.gov.uk">Cllr.Steve.Smith@bristol.gov.uk</a> ; <b>Tel:</b> 07769 285266
<b>Bristol City Council &amp; Cabinet Meeting</b>	Full Council and Cabinet meetings are available via live and recorded webcasts. <a href="https://democracy.bristol.gov.uk/mgCalendarMonthView.aspx?GL=1&amp;bc r=1">https://democracy.bristol.gov.uk/mgCalendarMonthView.aspx?GL=1&amp;bc r=1</a>
<b>Bins and recycling</b>	<a href="https://www.bristol.gov.uk/en_US/bins-recycling">https://www.bristol.gov.uk/en_US/bins-recycling</a>
<b>Street issues</b>	Examples include street lighting, drains, graffiti and damaged roads/ footpaths. <a href="https://www.bristol.gov.uk/en_US/report-a-street-issue">https://www.bristol.gov.uk/en_US/report-a-street-issue</a>
<b>West of England Combined Authority</b>	<a href="https://www.westofengland-ca.gov.uk/">https://www.westofengland-ca.gov.uk/</a>